



Distributor Warranty Information

Thank you for choosing Harn drawer runner system. The brand name " *harn* " has been synonymous with Quality, Reliability and Excellent service.

We focused strongly on our customers' requirements and assured the highest quality in every Harn product. Harn drawer runner system have been manufactured under certified ISO 9001 management system which validates Harn commitment to quality and affirms that drawer runner system produced by Harn are meeting the stringent qualifications of ISO 9001 standard.

This is our assurance to customers that the drawer runner systems are of high quality and durability. In the unlikely event that you should experience any manufacturing quality issues with Harn drawer runner system you can be rest assured that you will be covered by this warranty.

Who & What are Covered

This warranty is extended to Authorized Distributors appointed by Aksesori Setia Sdn. Bhd ("Aksesori Setia"). This warranty is only applicable if manufacturing defects (including material and workmanship defects) are found in "Drawer Runner System" (the product) supplied by Aksesori Setia to the Authorized Distributors. To facilitate the finding of defect , if any, the Authorized Distributor must submit in writing the cause and/or nature of the defect, together with the product batch number and purchase details. Aksesori Setia reserves the right to request for the return of the Product to run checks.

Replacement

Upon Aksesori Setia determining there is indeed a manufacturing defect in the Product, the distributor is entitled to a replacement of Product. If a Product requiring replacement has been discontinued from production, Aksesori Setia reserves the right to replace it with a comparable product. No guarantee of interchangeability is offered.

Term of Coverage

This warranty is limited to 5 years from the date of product shipment to the Authorized Distributors.

What is Not Covered

This limited warranty does not cover Products that are incorrectly installed, exposed to loads in excess of specifications, abused or used for purposes other than that of which they are intended. Neither does the warranty applies to any cost of removal and return of any defective Products nor installation of any replacement Products. Any loss of revenue or profits, loss of use of equipment and/or other consequential or incidental damages that may be suffered by the Authorized Distributors resulting from the use, installation, performance, or failure of the Products are also not covered.

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