

# Two year warranty on all Nikpol Hardware except for products with specific warranty coverage.

Conditions apply.

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## Terms of Warranty conditions apply.

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Subject to the conditions and limitations, Nikpol will provide the original purchaser of any Nikpol hardware for both the residential and/or commercial interior applications a 2 year warranty provided with a proof of purchase.

The warranty period commences from the date of purchase and only applies to the original owner. Nikpol will not be held liable for any claims for labour, additional products or parts associated with an alleged faulty product, including the installation and/or removal of any defective product.

Proof of purchase or equivalent documentation, along with the defective product and a written explanation of the defect, must be supplied for warranty claims to be considered.

Please forward all warranty or inquiries to Nikpol to:

Melbourne: [Sales@nikpol.com.au](mailto:Sales@nikpol.com.au)  
Brisbane/NSW: [SalesQld@nikpol.com.au](mailto:SalesQld@nikpol.com.au)

# Nikpol Hardware Care

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**For maintenance**  
we advise:

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**All Nikpol hardware products except hinge systems.**

It is recommended that all Nikpol hardware is to be maintained with a soft cloth. We suggest you wipe gently over any interior and/or exterior surfaces with a soft, clean, damp cloth and follow by drying thoroughly with a soft, clean, dry cloth. It is advised that you do not use any abrasive or harsh cleaners on or near any of the internal hardware, stainless steel surfaces or handles.

**Hinges and hinge accessories**

It is recommended that hinges be cleaned with a soft, dry cloth but you must ensure the cloth does not contain any moisture. Nikpol hinges are specially protected by a thin film of high grade oil that ensures its functionality and durability. This oil is necessary and therefore should NOT be removed with any form of detergent / anti grease cleaner or otherwise.

Please **DO NOT** use any of the following to clean hardware surfaces:

- Abrasive or harsh cleaners, such as ammonia or chlorine bleach
- Concentrated detergents, anti-grease cleaners or solvents
- Metal scouring pads

These products can scratch, crack and discolour your hardware surfaces

*Please note: All Nikpol products must be cleaned by hand*

Do not exceed the weight restrictions as per product technical details, this will void the manufacturers express warranty.